

Kane County Electric Aggregation Program

Following the passage of a March 18, 2014 voter referendum, Kane County contracted to procure lower-cost electric supply for residents and small businesses in unincorporated portions of the County (but not to include Aurora and Dundee Townships, who manage their separate electric aggregation programs).

Kane County received competitive bids to renew the program and contracted with the lowest bidder, Dynegy Energy Services, at a fixed rate of 7.026¢ per kWh for a 24-month term ending August 2020. This is a *decrease* from the County's current program rate of 7.08¢ per kWh, while the ComEd default rate has recently *increased* one half cent, from 7.2 to 7.75 per kWh (Effective: June 1, 2018).

ComEd supply rate:	7.75¢ per kWh
Kane County rate with Dynegy Energy:	7.026¢ per kWh

All residents and small business owners will receive a notice via US postal mail at their ComEd mailing address. Two different notices will be sent. Please note:

- Ratepayers receiving the **opt out notice** will be automatically enrolled at the rate of 7.026¢ unless they take action to opt out.
- Ratepayers receiving the **informative, opt in** notice will need to call Dynegy at 844-351-7691 and provide their ComEd account information if they wish to enroll in the aggregation savings program. They will **not** be automatically enrolled because they:
 - have previously switched to another Supplier in a private contract; or
 - participate in ComEd's hourly-rate program (RRTP)

IMPORTANT NOTE: Solicitors may take this renewal opportunity to offer other programs. NO ONE from Dynegy Energy, the County, or ComEd will ever visit your home or call you to enroll, nor will they ever ask for your ComEd account number. If a solicitor claims to be the County's supplier or ComEd, take their information and report the incident to the ICC at 800-524-0795 or www.icc.illinois.gov/consumer/complaint.

Program Benefits:

- A cap on residents' power supply rates for two years
- A fixed benchmark to compare with other offers vs. ComEd rate
- Flexibility to join or leave the program, and with no fees to switch
- There is never an enrollment fee, an early termination fee, nor added monthly fees

Electric deregulation has met with great success in Illinois, saving ratepayers billions of dollars: In 2010, most Kane County residents paid the ComEd default rate which was above 9¢ per kWh.

1. How can I enroll in the program?

During the initial three-week opt out period, you need do nothing if you received an opt-out notice at your ComEd billing address; you will automatically be enrolled unless you opt out. After the initial

opt out period, a ratepayer may enroll by calling Dynegy Energy at 844-351-7691 and requesting the Kane County rate of 7.026¢ per kWh.

2. What is an eligible resident or small commercial account?

Any resident who is currently with ComEd and has not already switched to an Alternative Retail Electric Supplier (ARES) or who is not enrolled in a special Residential Real-Time Pricing (RRTP) program is eligible, and small commercial accounts are eligible. You must also have a residence or business located within the County limits.

3. What is a “small commercial account?”

A small commercial account is a commercial account that consumes less than 15,000 kWh per year.

4. What if I don’t want to participate?

You may opt out before the program begins. You may also leave the program after it begins, never a termination fee. Eligible resident and small commercial accounts will receive an opt out letter which they must sign and return within 21 days if they do not want to be in the program. Otherwise, they will automatically be enrolled. If you want to leave the program after having been enrolled, simply call Dynegy Energy and ask to be moved back to ComEd or another supplier at any time. There is never an early termination fee.

5. I am located in unincorporated portions of Kane County but have already switched to another Supplier. May I join the program?

Yes. Contact Dynegy Energy at 844-351-7691 to enroll. It is recommended you check your contract to review any early termination fees you may be liable for; you may wish to wait for your current contract to expire before enrolling in the aggregation program. You may join the program at any time during the 24-month contract.

6. Why is the County doing this?

A Municipal Electric Aggregation Program was approved by a simple majority in a voter referendum allowing the County to seek pricing from an ARES for residents and small commercial accounts.

7. What is the current ComEd rate?

The effective ComEd rate for the four months June 2018 to September 2018 is 7.358¢ per kWh and then will rise to 7.941¢ per kWh for the eight months October 2018 to May 2019. That is an annualized rate of 7.75¢ per kWh. It also includes a variable charge or credit, the Purchase Electricity Adjustment (PEA). To find the current rate, visit <http://www.pluginillinois.org>.

8. Will I get two bills, one from ComEd and another from the new supplier?

No. ComEd will continue to bill you for electric supply, delivery and taxes. ComEd delivers electricity, and will continue to bill you for that, but they no longer supply it. They will pass along the fees you pay for the supply of your energy to the new supplier. ComEd will retain the fees you pay them for delivery.

9. Will that affect my ComEd electric service?

No. ComEd has not generated electricity since 2007. A government agency, the Illinois Power Agency (IPA) has contracted electric supply and establishes the “ComEd” default rate.

10. Whom do I call if I have service problems?

Always call ComEd with reports of outages or downed power lines at 800-334-7661. For questions about your supply, you can call the customer service number for Constellation. This will be listed under “Electric Supply Services” on your ComEd bill.

11. If I am automatically enrolled in the program now, can I leave the program at any time?

Yes, you can later leave the program and move your account back to ComEd or another Supplier. There is no early termination fee to leave.

12. What is ComEd’s 6-month “hold” requirement?

Please note State Regulations: If you move from the program back to ComEd for longer than two months, your account is placed in a “bundled hold” status, and you may not return to the Kane County program until a full six months has passed.

13. I am enrolled in low-income assistance program. Will that be affected?

No. If you currently receive assistance via PIPP or LIHEAP, that status will not change and you can continue to get these benefits for your ComEd bill.

14. I’m on ComEd’s budget billing plan. Will that change?

No, that will not change; you may stay on the budget billing plan.

15. Can I still have my payment automatically deducted from my checking account as I do now?

Yes. The way you pay your ComEd bill will not change.

16. Will someone come to my home or call to enroll me?

No. You need do nothing to automatically be enrolled in the program. If someone calls or visits your home claiming to be the County’s power supplier, you may file a complaint with the ICC at <http://www.icc.illinois.gov/consumer/complaint>.

17. Is my electric supply service and delivery at greater risk?

No. By law, ComEd remains the Provider of Last Resort (POLR), so if there is an issue with securing electric supply, ComEd will be required to deliver it, regardless.

18. Does the energy supply renewable “green” energy sources?

Yes. 14.5% of your energy consumption is sourced from renewable generation such as solar and wind and may be represented through the purchase of Renewable Energy Certificates (RECs).

The Illinois Commerce Commission offers more information about energy deregulation in Illinois and energy supply choices at www.pluginillinois.org.

For questions about your electric account, do not call County Hall; call Kane County’s aggregation program supplier, Dynegy Energy, at 844-351-7691. If you require additional assistance, call the County’s consultant, NIMEC at 800-727-3820 to leave your question and callback number. You will be contacted within 24 hours regarding the issue.

To report an electrical outage, or for questions pertaining to your ComEd bill, call ComEd at 800-334-7661.

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